

**Resolution of the Pre-Bid conference held on 03.08.2020 in connection with the e-tender invited vide this office number CEOWB/2020/e-tender/001/SLA dated 21.07.2020**

Place: Conference Hall

Date: 03.08.2020

The meeting started with the bidders having attended virtually through web meeting platform and the officers of CEO, WB and the members of the IT Steering Committee being present in the conference hall of the Office of the CEO, WB and some of them through web meeting platform. The discussions started with the clarifications sought by different agencies prior to the meeting and also on the relevant queries that came up during course of the meeting. The consequent decisions arrived and observations/clarifications given at the meeting are described in the table below.

Sl. No.	Name of the Agency	Queries / Suggestions of the agency	Observation/Decision of the Office of the CEO, WB
1.	BDO India LLP	In terms of the qualification required for the Manpower, the intending bidder has requested to broaden the criteria and to consider changing the criteria.	Considered and rejected.
		In terms of the Eligibility Criteria, the intending bidder has requested to consider changing the criteria substantially.	Considered and rejected.
2.	EDB POSTGRES	In terms of the requirement mentioned in the Scope of Work, the intending bidder has requested to allow the organisations dealing with all leading RDBMS OEMs to participate in the tender by amend the clause of maintenance of database of ERO Net and ERMS on MS-SQL platform.	Considered and rejected as the database of electoral roll management is maintained on MS-SQL platform only.
3.	In2IT	Clarification regarding 24x7x365 operations and 99% uptime.	The Database Administrator cum System Administrator of the selected SLA shall be responsible for upkeep and troubleshooting of the Server Infrastructure at
		Clarification regarding handling of resources and	

		responsibility of project manager.	Data Centre remotely from CEO office. He will also be responsible for the upkeep of the same arrangement at the DR centre. He shall timely report problems to System Manager, Head Quarters, of CEO Office and also coordinate with the appropriate vendors and NIC Data Centre and also coordinate the maintenance activity as per requirement.
		Clarification on provisioning of training, field visits, cost of accommodation and travel.	The manpower of the SLA may have to obtain training from ECI on very limited occasions and may also have to impart training to the field level officials of CEO/DEOs/EROs as per requirement on technical issues associated with implementation of IT enabled services. As the requirement will be for very limited occasions, the cost of accommodation and travel of their manpower for such training (as required) will either be borne by the office of the CEO, WB or the amount for such expenditure within the ceiling of 10% of the lump sum amount quoted by the selected agency will be deducted from the final bill amount of the selected agency for the agreement period (as mentioned in the last para of Pg. no. 14 of the e-tender document).
		Clarification on ownership of the IT assets used by the resources	Explained as already stated in the Exit policy (6.18) in the e-tender document.
		Clarification on providing servers for housing the database and other applications	The data base used while processing forms in ERO Net would be Unified National Photo Electoral Roll (UNPER). Server infrastructure for ERMS is already established by NIC at NIC Mini -DC at Nizam Palace Kolkata.

		Clarification on workstation area and electrical connectivity requirements to the resources for the assets.	CEO, WB would provide the workstation space with basic electrical installations but the selected agency shall maintain and further install electrical fittings (light, fan, Air conditioning machines etc.) infrastructure as per requirements etc.
		Clarification on Scoring Model for technical evaluation and request of the intending bidder to increase other parameters for Org financial strength to assess quality as an organization	<p>Clarified as stated in the e-tender document and the request to increase other parameters for Org financial strength is considered and rejected. However, the following are mentioned in the e-tender document:</p> <ol style="list-style-type: none"> <li>1. In Pg. no. 19 below the table for scoring model - "Bidders, whose bids are responsive and score at least 70% in the (given) defined scoring mechanism would be considered technically qualified."</li> <li>2. In Pg. no. 19 at Clause 5.2 – the Financial Bid Evaluation criteria has been detailed.</li> <li>3. In Pg. no. 26 at Clause 6.15 – Under pt. no. 5 – Criteria for resolving a tie situation in terms of the total price quoted in financial bid by multiple bidders, has been explained.</li> </ol>
		Clarification on inclusion of AI technology in Eligibility Criteria	Clarified as stated in pt. 4-6 of 3.2. G (Additional requirements under the Scope of Work) of the e-tender document which includes requirement of advanced technologies as per need.
4.	OASYS CYBERNETICS PVT. LTD., Chennai	Clarification on per day transaction of reports, data, software etc.	Cannot be specified.

		<p>Clarification on requirement of uploading documents and maximum size of files and maximum no. of files to be handled by each user</p>	<p>Cannot be specified.</p>
		<p>Clarification on other Hardware that needs to be provided by the selected agency</p>	<p>Basic requirements in this respect have been mentioned in the table in page no. 13 and 14 of the e-tender document. However, additional requirements may come up during the course of work, which has been indicated in the last bullet point of page 14 of the e-tender document.</p>
		<p>Clarification on the maximum number of concurrent users (Micro service wise) in Admin Module</p>	<p>Total no of users are total no. of DEOs + EROs + AEROs etc. So there will be more than 3000 users. All users are managed on respective tier based hierarchy.</p>
		<p>Clarification on need of data migration in the criteria for validation and cleansing of database</p>	<p>Migration of data is done between the different servers of ECI and CEO without changing any platform.</p>
		<p>Clarification on installation and maintenance of electrical fittings (light, fan, Air conditioning machines etc.) infrastructure requirements etc.</p>	<p>CEO, WB would provide the workstation space of a single room with sitting arrangement for the required manpower. The room will have basic electrical installations but the selected agency shall maintain the same. The Agency may further install electrical fittings (light, fan, Air conditioning machines etc.) infrastructure as per their own and further specific requirements etc, if needed at all. For this purpose they will have to obtain prior permission of the Office.</p>
		<p>Clarification on technology used for developing the existing website</p>	<p>It's mainly based on .Net platform with json, jquery and SQL server.</p>

		Clarification on expected Data archival policy	Data is archived at periodical intervals based on qualifying date and nature of Electoral Roll Revision (like Summary or Continuous revision) and on conduct of elections during a year.
		Clarification on inclusion of maintenance cost of website in Financial Bid	Everything other than the cost to be quoted for the manpower, should be included in col. 6 and 7 of the BOQ enclosed in Annexure - II of the e-tender document.
		Clarification on specific format for Resume of deployed Manpower	It should be provided in a similar format as mentioned in sl. no. 7 of Clause 4.1 (Eligibility Criteria) of the e-tender document.
5.	IBM India Pvt. Ltd.	EMD---5 lakhs & PBG----12 Lakhs----- Need to be decreased	Considered and rejected.
		Page-6 Pt-4-----Required VM environment details	The environment of VM and server will be provided by this office.
		ERO Net and ERMS----- OEM and compliance details of both the application	Explained and clarified as stated in the e-tender document.

Other queries of general nature, of the intending bidders present in the Pre-bid meeting, were also explained/clarified to them as stated in the e-tender document. The meeting ended with thanks to and from all concerned present in the meeting. The resolution of the Pre-bid meeting be uploaded in the website of the Chief Electoral Officer, West Bengal and the e-tender portal.

Chief Electoral Officer  
West Bengal